

Computer Support Specialist O.E.C.

- Demonstrate an ability to analyze, troubleshoot and solve technical problems related to computer and networking technology
- Demonstrate professional skills essential in meeting the diverse technical support needs of non-IT computer users

Program Requirements

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Minimum Requirements for Computer Support Specialist Occupational Endorsement: 16 credits

Students must earn a C- grade or better in each course.

Code	Title	Credits
General University Requirements		
Complete the general university requirements. (https://catalog.uaf.edu/endorsements/#guroccupationalendorsementstext)		
Occupational Endorsement Requirements		
Complete the occupational endorsement requirements. (https://catalog.uaf.edu/endorsements/#occupationalendorsementrequirementsstext)		
Computer Support Specialist Program Requirements		
Complete the following:		
CITS F203	Information Technology Support Fundamentals	4
CITS F204	Introduction to Computer Networks	3
CITS F212	Server Operating Systems	3
CITS F261	Computer and Network Security	3
CITS F281	Professional Practices in IT	3
Total Credits		16

Upon completion of the Computer Support Specialist O.E.C., students are prepared to sit for the CompTia A+, CompTia Net+ and CompTia Sec+ exams through the Computing Technology Industry Association (CompTIA).

Learning Outcomes

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Learning Outcomes are measurable statements that describe knowledge or skills achieved by students upon completion of the program.

Students graduating from this program will be able to:

- Demonstrate foundational technical skills to securely configure, maintain and support PC, mobile, and IoT device operating systems and hardware
- Demonstrate essential networking skills to securely install, manage and support devices, protocols, and services within a network infrastructure
- Demonstrate basic-level system administration skills related to securely deploying, administering and troubleshooting server operating systems and infrastructure services